



Settlement Engagement and Transition Support (SETS) Domestic and Family Violence (DFV) Specialist Officer

- ✓ **Full time fixed term contract (35 hrs per week until 30 June 2022) with probability of extension for 12 months**
- ✓ **Attractive not-for-profit salary packaging options**

Metro Assist Limited (formerly Metro Migrant Resource Centre) has an exciting opportunity for a motivated and experienced Settlement Domestic & Family Violence Specialist Officer (D&FV Officer) to join our team.

The Settlement Engagement and Transition Support (SETS) program aims to assist newly arrived migrants and refugees to become self-reliant and participate fully in the broader community. The Specialist D&FV Officer is responsible for providing case management support, predominantly in collaboration with mainstream services, to women from refugee and migrant backgrounds (and their children) who reside within the Inner West and Canterbury Bankstown area and are fleeing Domestic and Family Violence. The role also builds the capacity of services and communities to understand and respond to domestic and family violence within their sphere of influence, with particular regard to the experiences of migrants and refugees. It also contributes to the advocacy of cultural informed DFV practices across a range of networks and services. This will be achieved through casework, referrals, outreach, organising group activities and education sessions, as well as stakeholder engagement while working in collaboration with the rest of the SETS and Employment team.

Essential Selection Criteria

- Tertiary qualifications in Community Services, Human Services, Social Work or related area and 2 years' experience working within the domestic violence field;
 - Demonstrated knowledge and understanding of the dynamics, complexities, and legal and social consequences of domestic violence, particularly in the context of multicultural work;
 - Demonstrated experience undertaking community development initiatives;
 - Knowledge and understanding of criminal justice systems, including the Child Protection system and issues;
 - Experience providing effective, strength- based and person-centered services/programs clients;
 - High level interpersonal, communication skills and report writing including attention to detail and high level of accuracy;
 - Effective interpersonal and cross-cultural communication and client advocacy skills with a demonstrated ability to liaise effectively with all key stakeholders including clients, service providers and their communities;
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- Demonstrated values of integrity, reliability, professionalism and a commitment to quality and continuous improvement;
- Ability to work independently and as part of a team;
- Proficient skills in the use of Microsoft Office programs;
- Current driver's license and access to a full registered motor vehicle;
- First Aid Certificate required;
- National Police Check and Working with Children Check required.

Desirable Selection Criteria

- Be competent in any of these community languages: Arabic, Mandarin/Cantonese, Vietnamese or a language spoken in an Indian Sub-continent countries

Applications from Aboriginal and Torres Strait Islanders, people from culturally diverse backgrounds and people with disabilities are encouraged. Metro Assist is an Equal Opportunity Employer and is committed to achieving diversity within the workplace.

HOW TO APPLY

Applications close 29 September 2021 and must be submitted to: recruitment@metroassist.org.au

Your application must address each of the selection criteria and include:

- A cover letter
- Statement against selection criteria
- A current resume including your full name, postal address and contact number
- Two of the most recent work-related referees stating names, positions and contact details

Please note that only shortlisted app

For enquiries regarding this position, please contact our HR Manager Michelle Aldred n (02) 9789 3744 or email:

recruitment@metroassist.org.au.

Please note that only shortlisted applicants will be contacted.

All offers of employment are subject to a satisfactory National Police Check and provision of a current Working with Children Check.
